

Accessibility Guide: for Treetops Self-Catering Cottages & Spa, Grasby, Lincolnshire, DN38 6AP

Introduction:

We aim to cater for the needs of all our visitors in our home based three self-catering holiday cottages. Two x two bedroom cottages both have one bedroom with king sized bed & one bedroom with twin beds & one bedroom cottage with king sized bed. If you have any specific questions please feel free to call us and we will do our best to help.

Pre-Arrival:

There is no regular bus service through the village, however transport via Call Connect and taxis can be easily and quickly arranged. The main train station is in Barnetby (5 miles) and a station in Market Rasen (12 miles) with connections to the east coast mainline railway. Humberside Airport is just 5 minute's drive. We can arrange transport if you contact prior to arrival.

Brochures and leaflets can be provided in large print by prior arrangement. We have a website of text and photographs of each cottage and facilities including our leisure complex at www.treetopscottages.com.

You can contact us by phone on 01652 628071, 07768038885/07761307578 or by email treetopscottages@yahoo.com or letter.

Arrival & Car Parking Facilities:

Check-in time is from 4pm. On arrival to the property there are three large signs saying "Treetops self-catering holiday cottages" adjacent to each of the brick gate pillars either side of the main entrance & next to our rear wooden gates near to the cottages. There is an intercom on the left gate pillar, should there be no reply please ring 01652 628071 or 07768038885, we could just be in a different part of the complex. However if we know your expected time of arrival we will be in the main house next to the main gates to Treetops.

There are no marked parking bays, but there is ample space on the pebble forecourt for cars which is in front of the main house with the added protection of security lighting and CCTV cameras.

A security light comes on when the house is approached after dusk with dusk to dawn lighting on the left side of the house and gate with sensor lights which activate all around the property.

There is a tarmac surface forecourt in front of the cottages to unload luggage. We can assist guests with their luggage if required.

Care must be taken for the traffic on the B road outside the property as there are no footpaths for the first 100 metres walking towards the village of Grasby.

Main Entrance & Reception:

The front door threshold has one step 9.5cm high and the door measures 83cm wide with a door bell to the left, above the letter box, at a height of 137cm.

Cottage Entrance:

Please note there are two steps at the entrance to each cottage main entrance door, wooden ramps can be made available on request.

Public Areas – General (External)

Leisure Facilities and Outdoor Facilities:

Indoor heated swimming pool, sauna and hot tub (maximum capacity – eight people) for **guests use only**. Our facilities are open from 8 am – 8 pm subject to change i.e. baby swimming on a Monday

morning 10-12.30 during Term Time only & Spa guests use. During busy times, there is a booking facility for use of the hot tub, sauna, and the indoor pool. You will have one hour free use of the sauna per cottage per day. Any additional use for the sauna will be charged at £5 an hour. For health and safety reasons, we will operate the sauna for you.

The entrance to the pool via the main door has one small step 9.5cm high with level access to the sauna, shower wet room, pool, cloakroom and spa room. All flooring has non-slip part tiled and part wooden flooring. The pool depth is 1 metre increasing gradually to 1.7 metres. Please note: for your own safety and safety of our other guests please no jumping or diving in the pool at anytime. Children under the age of 16 years **must never** be left alone in the swimming pool area and must be supervised by an adult at all times. We do not have a lifeguard on site.

There is an outdoor eight seater hot tub under cover with two entrance steps with handrail for assistance into the hot tub. In addition Oak Cottage has a private hot tub which seats four guests. There is an additional charge for this facility for Oak Cottage guests only subject to prior booking and must be booked for the duration of the stay. Please note children under 16 years of age must not use the sauna or hot tub for health & safety reasons. Use of our facilities are at guests own risk and as such due care and attention must be paid to the use of these facilities at all times.

Laundry/Drying Room:

Drying of wet weather clothing, storing of boots and walking equipment is available on request. Laundry facilities are available on site for a charge of £5 per load, washed & dried. Irons & ironing boards are available for guest use, please return after use.

Shop:

None available in Grasby. The nearest shops are Caistor (3 miles), large Co-op, open until 10 pm Monday to Saturday & Sunday 10 - 4 pm. Also in Brigg (6 miles) there is a large Tesco and Lidl and many smaller shops as well as a market on a Thursday. We are happy to take delivery of any online shopping which can be arranged via Tesco, Asda, Morrisons and Sainsbury's, please do inform us of the expected delivery time so that we can be at Treetops to receive your order.

Cottages:

All three cottages are located on the ground floor. A one bedroom and two x two bedroom cottages with king-size/twin beds with a bathroom comprising of a bath and shower. Each bedroom has a wardrobe and small shelving and bedside tables. The beds are 67cm high. All cottages have underfloor heating provided.

Bedrooms and Bathrooms:

One of the two bedroom cottages (Oak) is a wet room with easy access into the shower. All bathrooms are very spacious. The basin is curved fronted with a pedestal. It is 81cm high. The toilet is right side transfer with available free space of 69cm. The toilet is 42.5cm high. All cottage bathrooms have heated towel rails.

Cottages – Kitchen and lounge area:

Each Self Catering Kitchen is on the ground floor accommodation has a small galley kitchen. The work surfaces, cooker and sink are 89cm high with a 106cm galley space. Above the cooker is an extractor fan. Standard crockery is provided in the wall cupboards with cooking utensils in the floor cupboards. The cooker is electric, the oven door drops down, the grill is in the oven, the lowest shelf is 46cm, the highest shelf is 64cm.

The fridge is under the work surface, has a 3* ice box, is 85cm high, lowest shelf is 20cm, highest shelf is 46cm.

The kitchen is lit by 4 LED lights and a light in the extractor fan.

Each cottage has entrance sensor lights which activate automatically at dusk for your convenience.

Each lounge has LCD television with vast variety of TV channels are available. All TV's have remote controls, teletext and DVD's. Settees/arm chairs, dining table & dining chairs, shelving with mirror are provided. In addition the main bedroom has a clock radio with ipod docking station. Furniture is movable on request. Free WiFi is available.

Floor covering is ceramic floor tiles with underfloor heating from a ground source heat pump.

Lighting is low energy bulbs with a centre fan and light, lamps in the lounge area and bedside lamps.

Grounds & Garden:

Guests are welcome to wander in the grounds but are asked to be aware of some uneven areas and do so at their own risk. Outdoor chairs, table and sun umbrella are available on request. Most areas are accessible in a wheelchair. Please note we have a natural pond located near the poplar trees with fish and there is a drainage dyke at the East boundary of the property.

Additional information:

On your departure day, you are required to leave your property by 10 am. Please ensure that you remove all your rubbish to the bins provide at the side entrance gate and please leave the cottage in a clean and tidy condition (an extra charge maybe incurred for excessive cleaning).

The cottages are not suitable for dogs or other pets.

We operate a no smoking policy within and near the cottages and leisure complex. Smoking is allowed in the gardens, as long as it is well away from the house, leisure complex and three cottages. A container for cigarette ends can be supplied on request.

Mobile phone reception is generally good.

In the case of a fire, the electrically operated (with battery back up) fire alarms will sound. If you require more assistance for evacuation please notify us on arrival e.g. if you have a hearing impairment.

We are happy to take delivery of hired equipment (please let us know if ordered on telephone number 01652 628071).

Items of food/medication can be stored in each cottage's fridge/freezer. All three cottages have drink making facilities i.e. kettle and cafetiere.

Contact: Information

Contacts: Gill & Brian Hartley

Address: Treetops, 39 Station Road, Grasby, Lincolnshire, DN38 6AP

Telephone: 01652 628071, 07768038885/07761307578 (Whatsapp).

Email: treetopscottages@yahoo.com

Website: www.treetopscottages.com

Hours of operation: Arrivals from 4pm and departures by 10am.