



LAKE SIDE HOUSE

Update from 1.9.21

Lakeside House is now re-open and operating in the "new normal". There are as should be expected some changes and we will try and make sure you are aware of these before you arrive with us. This means that the experience may be different from what you have been used to previously.

Below is a summary of the "key points" relevant to your stay;

- Hand sanitisers are available throughout the building
- Surfaces and equipment are disinfected regularly (to EN1276 & EN14476 standards) including higher frequency cleaning of touchpoints
- Our team have the choice as do the whole of the UK population following the announcement on 19th July 2021 as to the wearing of a face mask. We are all frequently tested using lateral flow tests and continue to work in a safe manner.
- Housekeeping will not enter bedrooms during short stays (less than 5 nights)
- All areas and tables are suitable for 2m social distancing
- No occupied tables are any closer than 2 metres
- Our breakfast buffet of continental style breakfast is available for guests to now help themselves, however we ask all guests to continue to observe the 2metre distance rule a full cooked breakfast option is also available.
- Available "top ups" of teas/coffees/loo roll are available on the mezzanine landing near to reception.
- Contactless payment is available.
- All our team have been comprehensively trained in the new measures

If you have any questions about our COVID policy or bookings, please contact

enquiries@lakesidehouse.co.uk

Here's to a fantastic Autumn 2021