



JERSEY COTTAGE BOOKING FORM

Market Hill, Cowes, Isle of Wight, PO31 7TR

Tel: +44 (0)7482 158420 & Email: stay@jerseycottagecowes.co.uk

About Your Booking Enquiry

Jersey Cottage

(Sleeps up to 8 Guests)

Date of Arrival:

Please note that:

- Check In Time at 16.00hrs or after
- Check out by 10.00hrs or before.

Number of Guests

(Please enter number of Adults, Children)

Date of Departure:

Please advise your estimated time of arrival (ETA) and departure (ETD) below.

☐ Adults

Number of Nights:

ETA ____:____hrs

☐Children

ETD ____:____hrs

NOT SUITABLE FOR INFANTS

About You & Your Guests

LEAD GUEST Your Full Name & Address

Your Contact Details

Mob:

Email:

Purpose of Visit

☐ Business

How did you hear about us?

Will you be bringing a car?

☐ Leisure

☐ Yes

☐ No

Names

(Please include all guests)

Age /Nationality

(Legal obligation if under 18 &/or non-UK passport holder)



TERMS AND CONDITIONS

- 1** The accommodation will be available from 16.00hours on day of arrival and the accommodation must be vacated by 10.00hours on day of departure. We do not offer an early arrival or late check out and we do not have a baggage drop facility. Our cleaning changeover team are authorised to gain entry if guests have failed to depart on time.
- 2** All the accommodation is non-smoking /non-vaping through-out and smoking is not permitted in any part of the property. Ash trays are provided out-side, and we kindly ask that these are used to extinguish cigarettes. If there is a smell of smoke/evidence of smoking in the cottage a £200 smoking fine will be deducted from the damage/security deposit.
- 3** Pets are not permitted on site and not in the property, NO PETS allowed. Any evidence or feedback that pets have been brought into the property will result in an additional cleaning fee £200 taken from damage deposit. The booking may also be cancelled with immediate effect.
- 4** A booking deposit of 25% of total accommodation cost is required at time of booking to secure the dates of stay, plus the completed booking form returned to confirm the booking.
- 5** The balance of account plus the damage/security deposit must be paid in full 21 days prior to date of arrival. Failure to pay the balance and damage/security deposit in full 21 days before arrival, may result in the accommodation being released and made available for new bookings.
- 6** Cancellations:
 - 6.1** Isle Flex - There are no refunds if you cancel within 21days of arrival. The booking deposit and balance paid will be forfeited to cover any loss of business and costs (additional advertising and last-minute price reductions to try and rebook the cancelled period).
 - 6.2** Non-Refundable rate – There are no refunds if you cancel when booked under this price plan. The price plan is a lot cheaper and is it is clear prior to booking that no refunds are permitted.
 - 6.3** Travel Insurance - It is highly recommended that insurance is purchased to protect against unforeseen circumstances that may affect your holiday plans. A letter for insurance companies can be supplied on request.
- 7** The total number of guests in the party must not exceed the number on the booking form, abuse of this could result in the booking being cancelled with immediate effect. Un-authorized visitors not listed on the initial booking agreement will be asked to leave.
- 8** All guests are expected to treat the property and contents with care and respect for the whole of the rental. Guests must abide by the house rules. The person who made the booking is expected to inform all guests of the Terms and conditions and rules.
- 9** Noise outside after 22.30hours must be kept to a minimum. This is just a simple courtesy to our neighbours.
- 10** The damage/security deposit will be refunded within 48hours of departure, only if the accommodation is left in a similar condition, as when guests checked in. i.e. clean & tidy with no damage. Failure to leave the accommodation in a good condition, damage, smell of smoking, abuse of guest numbers, bringing unauthorised pets or a late departure may result in forfeiture of the security/damage deposit. Thankfully most guests respect the property and therefore normally minimal issues with damage/security deposit refunds.
- 11** Please check before booking with host regards including infants. No infants/toddlers on site. If children aged 5 years plus are part of the agreed booking, then they must be supervised at all times by a responsible adult/parent/guardian and not left in the property alone.
- 12** Visitors/Day Guests are not allowed on site, the holiday rentals are only for the enjoyment of guests that are listed on the booking form who are permitted on site.
- 13** One car park space is available in the courtyard for holiday guests only. Please do not park on the road outside property or use our neighbour's private car parking. Traffic wardens do regular patrols.
- 14** The owner is not responsible for damage to persons or property caused by fire, acts of god or failure of public services.
- 15** The owner reserves the right to enter the accommodation should any of the terms and conditions be ignored or if suspects any illegal proceedings taking place.
- 16** Booking contracts are with adults over the age 18 years of old.
- 17** Following the pandemic, all guests are requested to please strip their beds at the end of stay and place used bedlinen /towels into the bathrooms. It is appreciated if you have time.
- 18** As the lead guest you are wholly responsible for all your group, you must advise and ensure they fully understand the house rules and our terms and conditions. By paying the initial booking deposit you are accepting our house rules and terms and conditions.
- 19** Please if during your stay you need help or have an issue, then talk to us. We can't help if we don't know! Reviews – we welcome constructive feedback, preferably 5* positive in a public forum. It is useful to know how we are doing and have your ideas on what you think we could do differently.



Payment Terms:

Stripe payments are accepted if booking via the website www.jerseycottagecowes.co.uk.

Bank Transfer

Bank Details: Tide Business Current Account

Account Name: Jersey Cottage Cowes

Sort Code: 04-06-05

Account Number: 20374964

Lead Guest Declaration:

I accept that I am wholly responsible for informing and ensuring that the group joining me understand and agree to abide by the house rules and terms and conditions of Jersey Cottage.

Name: _____

Signature: _____

Dates: ____/____/____

Office Use:

Total Accommodation Price: £

Damage/Security Deposit £300 due 48hrs before arrival:

Booking Deposit 50% received on: £ on ____/____/____

Received on: £ on ____/____/____

Accommodation Balance to pay due on: £ on ____/____/____

Any Deduction(s): YES / NO

Reason for deduction(s) and receipts

Received On: £ on ____/____/____

Full/Partial Damage/Security Deposit Refund transferred on:

£ on ____/____/____

Notes:

