



GUEST INFORMATION

Additional Bedding	Spare pillows and blankets can be found in the wardrobe in your room.				
Allergies	Please make sure that we are aware of any allergies or food intolerances so that we can make your stay as comfortable as possible.				
Baggage	If you need any assistance with your baggage then please let us know. For your convenience there is a luggage rack in your room.				
Breakfast	<p>We are proud to offer a variety of home cooked and where possible, locally sourced breakfast dishes all cooked freshly to order.</p> <p>Breakfast is served in the dining room at the following times:</p> <table><tr><td>Mon-Fri</td><td>7.30am - 8.30am</td></tr><tr><td>Sat & Sun</td><td>8.30am - 9.30am</td></tr></table> <p>If you require an earlier breakfast then please ask and we will do our best to accommodate your needs.</p> <p>A copy of our breakfast menu can be found at the back of this folder.</p>	Mon-Fri	7.30am - 8.30am	Sat & Sun	8.30am - 9.30am
Mon-Fri	7.30am - 8.30am				
Sat & Sun	8.30am - 9.30am				
Car Parking	Parking is available on street at various locations nearby. Please ask if you need more information.				
Check out	Please kindly vacate your room by 10.30am on the day of your departure.				
Clock Radio/Alarm	<p>There is a clock radio/alarm in your room. Operating instructions can be found at the back of this folder.</p> <p><i>Please note;</i> to turn off the radio, press the ALARM RESET/OFF button.</p>				



GUEST INFORMATION

Doctor/Dentist/ Pharmacy

If you need to contact a GP during your stay the nearest surgery is:
Bloxham Surgery
Godswell Lodge
Church Street
Bloxham
OX15 4ES
01295 722788

There is also a dental practice (Bloxham Dental 01295 721030) at the same site and both are just a short walk from Virginia House.

There is an independent pharmacy located on Bloxham High Street (next to the fish & chip shop). Please phone 01295 722169.

Eating Out

There are a number of excellent local eateries in and around Bloxham. We have listed our recommendations below in order of distance from Virginia House:

The Red Lion, Bloxham	01295 722067
The Horse and Groom, Milcombe	01295 722142
The Duck on the Pond, South Newington	01295 721166
Pickled Ploughman, Adderbury	01295 810327
Voujon (Indian), Banbury	01295 272007
The Three Pigeons, Banbury	01295 275220
The Thai Orchid, Banbury	01295 270833
The Crown & Tuns, Deddington	01869 337371
Otters Bistro, Deddington	01869 338813
The Falkland Arms. Great Tew	01608 683653

Emergency Services

To contact the emergency services dial 999 from any phone and ask for either Police, Fire Brigade or Ambulance. Please give the address Virginia House, 1 High Street, Bloxham, OX15 4LX.

The nearest Hospital with an accident and emergency department is:
The Horton General Hospital
Oxford Road
Banbury
OX16 9AL
01295 275500



GUEST INFORMATION

Fire & Emergency

Virginia House is equipped with a fire alarm and emergency lighting system. Please familiarise yourself with means of exit from the building, the location of the fire alarm call points (next to the stairs on the first floor landing and adjacent to the fire alarm panel in the ground floor entrance hall) and the fire safety guide on the back of your bedroom door.

In the event of a fire or other emergency, the fire alarm will sound. Please leave the building immediately and proceed to the meeting point at Unicorn Street.

There is a 'Safe T Torch' plugged in to a socket in your room. In the event of a power cut this will automatically illuminate and can be removed from the holder and used as an evacuation aid.

The fire alarm is tested weekly on a Monday morning at 10.30am. There is no need to vacate the building during this test unless instructed to do so.

Hairdryers

There is a hairdryer in your room located in the wardrobe.

Heating

Virginia House is fully centrally heated. The temperature in your room can be adjusted using the thermostatic valve on the radiator.

Hospitality Tray

A selection of complimentary teas and coffees are available in your room together with homemade biscuits. There is also a Nespresso coffee machine together with a selection of pods. For operating instructions please see the separate entry 'Nespresso Machine'.

If you would like fresh milk or need your hospitality tray replenishing, please let us know.

Filtered tap water is provided in the labelled water bottle. Again, please let us know if you need this replenishing.



GUEST INFORMATION

Housekeeping

Your room will be serviced daily between the hours of 10.00am & 3pm throughout your stay. If we are unable to access your room during these times then we will unfortunately be unable to service it.

If you require fresh towels then please indicate this by leaving your used towels in the shower tray.

Ironing

An iron and ironing board is available on request.

Keys and access

On your key fob you will find a key to your room door and, for your convenience, a Yale Smart Key Tag for entry to Virginia House by the guest entrance on Unicorn Street. To operate this door simply hold the Key Tag up to the lock and then turn the silver knob. Please note that this door is kept locked at all times so you will need your Key Tag to gain entry.

Please note, if keys are lost or not returned on the date of your departure a £5 charge will be applied to your account.

Local Amenities

The following local shops & amenities can be found on the High Street (left at the end of Unicorn Street):

Co-op Local Food Store
Bloxham Fish Bar
Bloxham Pharmacy
Bloxham Post Office & Newsagent
Cedar Therapy
Bloxham School Swimming Pool and Sports Centre.
White Lion Cafe



GUEST INFORMATION

Taxis & Public Transport

For local taxis please contact:
007 Taxis (Banbury) on 01295 700 007
Castle Cars (Banbury) on 01295 270011

The nearest mainline railway station is 'Banbury' approximately 4 miles and 12 minutes by car from Bloxham. For more information on services please contact National Rail Enquiries on 03457 484950.

There is a regular bus service between Banbury and Chipping Norton (488). Please ask for more details.

Toiletries

We are proud to offer complimentary REN toiletries in all our rooms. For more information on REN products please see the card in your room.

Tourist Information

The nearest tourist information centre is located in Banbury at the Castle Quay shopping centre. For further information please visit:
www.oxfordshire.gov.uk/cms/content/tourist-information-centres

Wi-fi

Complimentary wi-fi is available in all bedrooms and on the guest landing.

Select network: VIRGINIA-HOUSE-GUEST
Enter password: 4b4e28986e



GUEST INFORMATION

Nespresso Machine

We are proud to offer Nespresso coffee machines and coffee pods in all of our guest rooms. To operate your machine:

1. Check that there is sufficient water in the reservoir at the rear of the machine and top up if necessary.
2. Turn on the machine by pressing either of the buttons on the top.
3. Wait for the green lights to stop blinking. When both buttons are illuminated then the machine is ready for use.
4. Pull the handle upwards and insert your desired pod into the slot with the foil top facing forwards.
5. Pull the handle down to its original position and place the Nespresso cup on the front tray.
6. Select your coffee size by pressing the relevant button. (Small cup button for an espresso shot or the large cup button for a longer 'Americano' coffee).

The machine will turn itself off automatically.

If you require additional Nespresso pods then please let us know.

Noise

Please be considerate of other guests with regard to noise levels. We especially ask that noise levels are kept to a minimum between the hours of 10.00pm and 7.00am. Thank you in advance for your co-operation.

Payments

Your bill will be ready for you at check out on the day of your departure. Payment is by card (Visa or MasterCard) or cash.

Shaver socket

An electric shaver socket is located in each room and can be found on the side of the bathroom mirror.

Smoking

Please note that smoking is strictly prohibited throughout the building. As part of our fire safety protocol we ask that you also do not smoke within the immediate vicinity of the building. Thank you for your co-operation.