

Additional Bedding	Spare pillows and blankets can be found in the wardrobe in your room.	
Allergies	Please ensure that we are aware of any allergies or food intolerances so that we can make your stay as safe and comfortable as possible.	
Baggage	If you need any assistance with your baggage then please let us know. For your convenience there is a luggage rack in your room.	
Breakfast	We are proud to offer a variety of home cooked and where possible, locally sourced breakfast dishes all cooked freshly to order.	
	Breakfast is served in the dining room at the following times:Mon-Fri7.30am - 8.30amSat & Sun8.30am - 9.30am	
	If you require an earlier breakfast then please ask and we will do our best to accommodate your needs.	
	A copy of our breakfast menu can be found at the back of this folder.	
Car Parking	On-street parking is available at various locations nearby. Please ask if you need more information.	
Check out	Please kindly vacate your room by 10.30am on the day of your departure.	
Clock Radio/Alarm	There is a clock radio/alarm in your room. Operating instructions can be found at the back of this folder. <i>Please note;</i> to turn off the radio, press the ALARM RESET/OFF button.	



Doctor/Dentist/ Pharmacy	If you need to contact a GP during your sta Bloxham Surgery Godswell Lodge Church Street Bloxham OX15 4ES 01295 722788 There is a dental practice (Bloxham Dental 0 site and both are just a short walk from Virg	01295 721030) at the same Jinia House.		
	There is an independent pharmacy located on Bloxham High Street (next to the fish & chip shop). Please phone 01295 722169.			
Eating Out	There are a number of excellent local eatering have listed our recommendations below in the House:			
	The Joiners Arms, Bloxham	01295 721159		
	The Red Lion, Bloxham	01295 722067		
	The Marlstone Tavern, Milton	01295 404045		
	The Horse and Groom, Milcombe	01295 722142		
	The Duck on the Pond, South Newington	01295 721166		
	Pickled Ploughman, Adderbury	01295 810327		
	Voujon (Indian), Banbury	01295 272007		
	Zushi (Japanese), Banbury	01295 278890		
	The Thai Orchid, Banbury	01295 270833		
	Pizza Calzone, Banbury	01295 703073		
	The Falkland Arms, Great Tew	01608 683653		
Emergency Services	To contact the emergency services dial 999 either Police, Fire Brigade or Ambulance. F Virginia House, 1 High Street, Bloxham, OX	Please give the address		
	The nearest Hospital with an accident and e The Horton General Hospital Oxford Road Banbury OX16 9AL	emergency department is:		
	01295 275500			



Fire & Emergency	Virginia House is equipped with a fire alarm and emergency lighting system. Please familiarise yourself with the means of exit from the building, the location of the fire alarm call points (next to the stairs on the first floor landing and adjacent to the fire alarm panel in the ground floor entrance hall) and the fire safety guide on the back of your bedroom door.
	In the event of a fire or other emergency, the fire alarm will sound. Please leave the building immediately and proceed to the meeting point at Unicorn Street.
	There is a 'Safe T Torch' plugged into a socket in your room. In the event of a power cut this will automatically illuminate and can be removed from the holder and used as an evacuation aid.
	The fire alarm is tested weekly on a Friday morning at 10.30am. There is no need to vacate the building during this test unless instructed to do so.
	For your safety, please do not use candles inside the building.
Hairdryers	There is a hairdryer in your room located in the wardrobe.
Heating	Virginia House is fully centrally heated. The temperature in your room can be adjusted using the thermostatic valve on the radiator.
Hospitality Tray	A selection of complimentary teas and coffees are available in your room together with homemade biscuits. There is also a Nespresso coffee machine together with a selection of pods. For operating instructions please see the separate entry 'Nespresso Machine'.
	If you would like fresh milk or need your hospitality tray replenishing, please let us know.
	Filtered tap water is provided in the labelled water bottle. Again, please let us know if you need this replenishing.



Housekeeping	Your room will be serviced daily between the hours of 10.00am & 3pm throughout your stay. If we are unable to access your room during these times then unfortunately we will be unable to service it.		
	If you require fresh towels then please indicate this by leaving your used towels in the shower tray.		
Ironing	An iron and ironing board is available on request.		
Keys and access	On your key fob you will find a key to your room door and, for your convenience, a Yale Smart Key Tag for entry to Virginia House by the guest entrance on Unicorn Street. To operate this door simply hold the Key Tag up to the lock and then turn the silver knob. Please note that this door is kept locked at all times so you will need your Key Tag to gain entry.		
	Please note, if keys are lost or not returned on the date of your departure a £5 charge will be applied to your account.		
Local Amenities	The following local shops & amenities can be found on the High Street (left at the end of Unicorn Street):		
	Co-op Local Food Store Bloxham Fish Bar Bloxham Pharmacy Bloxham Post Office & Newsagent Cedar Therapy White Lion Cafe		



Taxis & Public Transport	For local taxis please contact: Royal Cars (Banbury) on 01295 255555 Castle Cars (Banbury) on 01295 270011 Most drivers do accept card payments but we recommend that you double-check when you book.		
	4 miles and 12 minu	e railway station is 'Banbury' approximately tes by car from Bloxham. For more information on act National Rail Enquiries on 03457 484950.	
	There is a regular bu (488). Please ask fo	s service between Banbury and Chipping Norton r more details.	
Toiletries	We are proud to offe	er complimentary REN toiletries in all our rooms.	
Tourist Information	The nearest tourist information centre is located in Banbury at the Castle Quay shopping centre. For further information please visit: www.oxfordshire.gov.uk/cms/content/tourist-information-centres		
Wi-fi	Complimentary wi-fi	is available in all bedrooms and guest areas.	
	Select network: Enter password:	VIRGINIA-HOUSE-GUEST 4b4e28986e	



Nespresso Machine	We are proud to offer Nespresso coffee machines and coffee pods in all our guest rooms. To operate your machine:	
	 Turn on the machine by pressing either of the buttons on the top. Wait for the green lights to stop blinking. When both buttons are illuminated the machine is ready for use. Pull the handle upwards and insert your desired pod into the slot with the foil top facing forwards. Pull the handle firmly down to its original position and place the Nespresso cup on the front tray. Select your coffee size by pressing the relevant button. (Small cup button for an espresso shot or the large cup button for a longer 'Americano' coffee). 	
	The machine will turn itself off automatically.	
	If you require additional Nespresso pods then please let us know.	
Noise	Please be considerate of other guests with regard to noise levels. We especially ask that noise levels are kept to a minimum between the hours of 10.00pm and 7.00am. Thank you in advance for your co-operation.	
Payments	For your convenience, you will receive an email on the eve of your departure showing any outstanding balance to be paid. Please follow the link in this email to pay by card. Alternatively you are welcome to pay at check-out on the day of your departure by card or cash.	
	Please note that we do not accept American Express.	
Shaver socket	An electric shaver socket is located in each room and can be found on the side of the bathroom mirror.	
Smoking	Smoking is strictly prohibited throughout the building. As part of our fire safety protocol we also ask that you do not smoke within the immediate vicinity of the building. Thank you for your co- operation.	