



LAKEHOUSE

Update from Lindsey, 30.3.21

Lakeside House will re-open on 17th May 2021 and we will do so with your safety at the forefront.

Lockdown restrictions are evolving daily and we are constantly updating our services to ensure that we are still providing you with the excellent stay that you associate with Lakeside House Keswick. We have made some changes and this means that the experience may be different from what you have been used to previously. A copy of our Covid 19 risk assessment in full is available to all of our guests on request. Below is a summary of the “key points” relevant to your stay.

- Hand sanitisers are available throughout the building
- Surfaces and equipment are disinfected regularly (to EN1276 & EN14476 standards) including higher frequency cleaning of touchpoints
- Our team wear masks to protect them and you
- Housekeeping will not enter bedrooms during short stays (less than 5 nights)
- All areas and tables are suitable for 2m social distancing
- No occupied tables are any closer than 2 metres
- A one-way system is in operation
- All orders will be taken at tables or in advance
- Our menus have been created to reduce movement in our kitchens, contact and waste
- Tables and bedroom supplies will be minimalist, but available on request with “top ups” available on each landing
- Your contact details will be taken at the time of booking for ‘track and trace’
- Contactless payment is available
- All our team have been comprehensively trained in the new measures

If you have any questions about our COVID policy or bookings, please contact

enquiries@lakesidehouse.co.uk

Here's to a fantastic 2021